

Case Study

Delivering skilled engineering support for the tennis championships.



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Engineering Maintenance - Temporary

Background

The client required hands-on engineering staff to cover all aspects of fabric, carpentry, painting, and decorating on site in preparation for the tennis championships. They had struggled with agencies in the past that were unable to respond quickly, lacked the right level of candidate vetting, and failed to understand the specific skillsets needed on site.

The InVictus Solution

From the onset, we set clear expectations with the client, explaining not only the high standards they could expect from us but also the importance of close collaboration. We deployed a dedicated team available round the clock to manage the project's recruitment needs and provided ongoing communication through regular calls and weekly Teams meetings.

To ensure alignment and accountability, we also carried out monthly on-site visits, giving us first-hand updates on progress and allowing us to stay ahead of any additional staffing requirements. This proactive and transparent approach ensured the right candidates were sourced, vetted thoroughly, and placed in line with the project deadlines.

The Outcome

The partnership has now run successfully for three consecutive years, with InVictus invited back each time to support the lead-up to the championships.

Our responsiveness, attention to detail, and on-site involvement meant deadlines were consistently met, projects ran smoothly, and the client retained our services over competitors.



Breaking it Down

- ✓ Explained what was required of the client and what they could expect from InVictus
- ✓ Compiled a dedicated team ready to support the client round the clock
- ✓ Mitch personally attended site once a month to oversee the project and receive updates
- ✓ Conducted regular calls and weekly Teams meetings with managers
- ✓ Stayed on top of any recruitment needs with regular, consistent communication

Ready for your success story?

Our Engineering Maintenance – Temporary division supports clients with fast, flexible staffing solutions to keep operations running smoothly. From short-term cover to large project teams, we provide fully vetted professionals at speed, ensuring compliance, reliability, and minimal downtime across your sites.

[Explore our solutions >](#)

Results



3 Year Recurring Contract

InVictus has been invited back for 3 consecutive years



Trusted Partner

Due to InVictus' approach, managed to retain the work from other competitors



Deadlines Met

Smooth running of recruitment and maintenance, with all deadlines met before the championships

Testimonial

InVictus understood the urgency and complexity of our requirements and delivered exactly what we needed. Their hands-on approach, clear communication, and consistent results have kept them as our trusted partner year after year.

Senior Lead | Tennis Club Staff

